

COMMERCIAL CLEANING AND FACILITIES SUPPORT

Controlled cleaning delivery with verifiable service records.

MVB Commercial Cleaning & Facilities Support is a division of Mountain View Builders Ltd, providing routine, periodic and post-construction cleaning across London and the South East. Each appointment is reviewed for scope, staffing, access, risk and reporting before mobilisation.

SERVICE SCOPE

SERVICE	INITIAL MVB SCOPE
Routine commercial cleaning	Scheduled office, workplace and common-area cleaning against an agreed task specification.
Education cleaning	Classrooms, circulation areas, staff areas and washrooms, subject to safeguarding and site requirements.
Communal residential cleaning	Entrances, stairs, corridors, shared facilities and managed residential common areas.
Periodic and deep cleaning	Planned detail cleaning, floor care and service recovery within the agreed competence and equipment scope.
Void, end-of-tenancy and handover	Property turnaround, builders clean and final sparkle activity before occupation or handover.
Short-notice and subcontract support	Defined local packages, absence cover and overflow support where mobilisation can be safely controlled.

DELIVERY POSITION

Controlled mobilisation

Survey, specification review, staffing plan, access arrangements, equipment, chemicals, induction and reporting are agreed before the service starts.

Operational experience

Cleaning delivery is supported by personnel with established experience in London commercial-cleaning environments. Individual competence is evidenced separately from MVB corporate references.

Relief and escalation

Absence cover, missed-service escalation and corrective actions are planned against the needs of each appointment.

Defined exclusions

High-rise, clinical, trauma, hazardous and other specialist cleaning are excluded unless separately reviewed, insured and resourced.

Procurement position

MVB does not present construction projects as cleaning references. Tender responses distinguish the company's corporate experience, the experience of key personnel and any subcontract or joint-delivery arrangements.

OPERATING MODEL

Survey. Mobilise. Deliver. Inspect. Report.

01 SURVEY	Confirm premises, task specification, service frequencies, access, current staffing position, TUPE information and site risks.
02 MOBILISE	Confirm personnel, relief cover, induction, DBS or safeguarding requirements, chemicals, equipment, keys, alarms and communications.
03 DELIVER	Complete scheduled tasks against clear zones, frequencies and standards. Record exceptions before they become recurring defects.
04 INSPECT	Supervisory audits, defect records, corrective actions and client review points are established for the contract.
05 REPORT	Provide an agreed reporting pack covering attendance, tasks, audit outcomes, defects, corrective action and service changes.

DIGITAL EVIDENCE AND REPORTING

Where required, MVB can configure Uriyel SiteWorks to support QR or approved location-based attendance, scheduled task records, supervisory inspections, photographic evidence, defect tickets, corrective-action tracking and monthly client summaries. The exact data set is agreed with the client and must comply with data-protection requirements.

Attendance and cover

Scheduled versus verified attendance, late or missed shift alerts and replacement deployment.

Task completion

Zone-based schedules, exceptions and recurring service issues.

Quality control

Inspection scores, photographs where lawful and proportionate, defects and closure dates.

Client reporting

Monthly summary of service levels, actions, complaints, changes and decisions required.

TENDER AND MOBILISATION EVIDENCE

Health and safety	Site-specific risk assessments, method statements, incident reporting and relevant training records.
COSHH and chemicals	Chemical register, safety data, assessments, storage controls and user instruction.
Workforce controls	Right-to-work checks, induction, role competence and DBS or safeguarding controls where required.
Service continuity	Relief planning, keyholding, access escalation and business-continuity arrangements appropriate to the site.
Employment transfer	No TUPE assumption is priced without adequate employee liability information and pension data where applicable.
Insurance and evidence	Current insurance scope and procurement evidence are supplied for the specific contract rather than represented by unsupported website claims.

Contact

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